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| Important Contacts |
| 1. Law Enforcement - 911 2. Progressive Insurance - +1 (888) 671-4405 3. On-Star - +1 (888) 466-7827 4. Family - +1 (442)-654-4839 5. Friends - +1 (441) - 534 - 5344 |
| Preparation |
| * I would always have a hidden Gpsnvison portable real time tracker in my car. It has a 20,000 mAh battery lasts for about 2 and half months and runs on AT&T’s 4G Network. * I would have a designated paid parking garage and I’ll install a motion sensor camera that has access to Wi-Fi which has the capability to immediately steam and records videos while sending me an alert when it detects any movement in the garage. * I will have an Apple’s Air-Tag device hidden in the car like the trunk space or in the most usual spaces in the car. This helps me to track my vehicle by connecting to surrounding devices and emitting its location. This serves as a secondary tracking device in an event the battery of the primary tracker is dead, or it encounters networks problems that prevents it from preforming its task. * My car will be equipped with an alarm system that will trigger if the door handle is tampered with. * I’ll ensure that my car wheels are equipped with lug nuts. * While at home, I will always store my keys in a separate microwave to avoid the possibility of eavesdropping on the key fob signal. * Motion sensor cameras for my vehicle. This has a dual camera that faces towards the road and the interior as well. This camera also comes with a stand-alone battery pack to enable the camera to record up to a minute prior to when an incident occurred. It can save the videos in the cloud as well as the internal storage and can stream the live footage as well. |
| Detection and Analysis |
| **In the event of Carjacking:**   1. I would step away from the car and hand over everything the criminal demands as quickly as possible.  * This is to primarily ensure my safety first before any other action is to be taken.  1. I would immediately call the emergency number 911.  * This step is required to inform the law enforcement of your current situation and aid them in the apprehension of the suspect and the recovery of your vehicle. * In this step, you will provide the law enforcement any details to aid in the apprehension of the suspect and the recovery of your vehicle. These details include the make, model, color of your vehicle, the GPS trackers in your car and possibly access to the live video from your car.  1. I would call my family member or close friends.  * This step is to inform my loved ones of my situation while ensuring and assuring them that I’m ok. * I would have them come pick me up and drop me back home.   **In the event of a missing car from the garage or last parked location:**   1. I would log on to my car tracking app on my phone and check the live video from my interior dash cam.  * This is to see if I can find the current location of my car.  1. I would call the emergency help line 911.  * If upon reviewing my dashcam footage and I discover my car is being driven by people, I do not recognize. * In the event where I’m unable to connect to my dashcam, and my car is still in another location or still moving.  1. I would check for drag marks on the floor to check to confirm if my car is towed.  * Because of the type of car I have, it’s heavily modified and it’s most likely going to leave two huge drag marks on the floor when it’s being towed. |
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| Containment, Eradication, and Recovery |
| 1. Contact Law Enforcement:  * Provide the statements. * Show them the evidence that your car was stolen. * Provide the tracking device details and video feeds.  1. Call my family & friends or utilize the Uber app:  * I would call my family or friends to come pick me up and drop me back home. * In certain situations that I’m far away from home or can’t reach my friends and family, I would use the uber app to get a ride home.  1. Call my insurance:  * I would call my insurance to inform them of the situation and give them the case number from the police.  1. If the vehicle is recovered:  * I would have the insurance company perform an inspection to access the damage and plans on fixing or replacing the car.  1. If the car wasn’t recovered or totaled:  * The insurance will provide me with a rental car till the insurance provides me with new car or payout to get a new car. |
| Post-incident |
| I would enroll in self-defense classes and concealed carry course. |

Complete the flowchart based on the steps you outline above. The flowchart does not have to be detailed but should include each major step of the process. You can copy the existing shapes or go to Insert -> Shapes.

Contact the Insurance to file claim.

Contact the Insurance to file claim.

File a report with police.

File a report with police.

Call 911

Car Jacking

Car Jacking

Check Tracking app.

Check DashCam

Call 911

Unattended Theft

Car Jacking

Theft

Preparation